

Accident & Emergency Dental Insurance

Claim Form - 2012/13 - Please refer to the policy wording for details of cover and conditions



quality plan ni

your plan : our support

- Please complete ALL relevant sections on BOTH PAGES of this claim form in BLOCK CAPITALS.
- Attach all relevant receipts and signatures.
- Forward to : Quality Plan (NI), Signal Business Centre, 2 Innotec Drive, Balloo Road, Bangor, Co Down, BT19 7PD
- Should you have any queries please call 02891 467720
- Please note that the maximum limits do not represent the amount you should charge for treatment.

Policyholder Details (The Practice)

I have carried out (or verified) the completion of the treatment as detailed below (please ensure a receipt is attached)

Practice Name	Authorised Signature & Date
Dentists Name	Policy No. (if known):
Date of Treatment :	

Insured Person Details (The Patient)

I am a registered patient of the Dentist shown above understand that the Treatment as detailed below has been carried out and claim repayment of fees paid by me

Patients Title	Mr/Mrs/Miss/Ms	Date of Birth
Patients Name		Date & Time of Incident
Patients Address (inc Postcode)		Patients Signature & Date

Section 1 – Emergency Treatment Benefits (Worldwide)

Treatment must be away at least 40 miles from the Policyholders practice (and not undertaken by the Insured Person's registered Dentist), other than for Emergency Call out fees.

Please include a receipt from the practice administering Treatment showing a breakdown of the Treatment given and cost In normal circumstances payment will be made to the Insured Person (Patient) unless you indicate otherwise (e.g. the practice needs paying)

Treatment	Maximum Limit	Number of Units received	Cost
Examination & Report to include all necessary smoothing and polishing of teeth and treatment of sensitivity	£32 per incident		£
Radiographic Examination	£24 per tooth		£
Fillings			
Amalgam – small (1 surface)	£40 per tooth		£
Amalgam – medium (2 surfaces)	£60 per tooth		£
Amalgam – large (3+ surfaces)	£75 per tooth		£
Composite – small (1 surface)	£65 per tooth		£
Composite – medium (2 surfaces)	£80 per tooth		£
Composite – large (3+ surfaces)	£95 per tooth		£
Extractions			
Up to 2 teeth	£50 per tooth		£
Root extirpation to include dressing and any associated treatment of acute infection			
1 canal	£70 per tooth		£
2 canals	£80 per tooth		£
3 or more canals	£95 per tooth		£
Treatment of acute infection (not associated with endodontic therapy) to include incising of abscesses and treating infected sockets	£25 per incident		£
Investigation and dressing			
first tooth	£25		£
per additional tooth	£10		£
Re-cement crown or inlay	£26 per unit		£
Re-cement bridge	£39 per unit		£
Construction and fitting of Temporary Crown	£52 per unit		£
Construction and fitting of Temporary Bridge	£105 per unit		£
Arrest of abnormal haemorrhage including aftercare and associated suture removal	£35 per incident		£
Removal of sutures placed by another practitioner	£22 per incident		£
Adjustment to denture	£24 per incident		£
Repair of denture	£41 per incident		£
Any other emergency treatment not otherwise specified	£56 per incident		£
Repair or adjustment of orthodontic appliance	£47 per incident		£
Out of hours call out fees:			
i. Weekdays: 6am to 8am and 6pm to 10pm	£140 per incident		£
ii. Weekends & National Bank Holidays: 6am to 10pm	£140 per incident		
iii. Nights: 10pm to 6am	£140 per incident		
iv. Domiciliary visits up to two visits per year	£140 per incident		
v. Christmas Day	£140 per incident		
vi. Boxing Day	£140 per incident		
vii. New Years Eve after 6pm	£140 per incident		
viii. New Years Day	£140 per incident		

Description of Treatment :

Location of Treatment :

Time & Date of Emergency Call-out (if applicable) :

Section 2 – Accident Treatment Benefits

For Treatment undertaken at the Policyholders practice. Refer any cases over £1,000 to Quality Plan (NI) prior to Treatment.
In normal circumstances payment will be made to the Policyholder (Practice).

Treatment	Maximum Limit	Number of Units received	Cost
Examination & Report to include all necessary smoothing and polishing of teeth and treatment of sensitivity	£38 per incident		£
Radiographic Examination	£28 per incident		£
Crown – porcelain jacket	£300 per unit		£
Crown – ceramic bonded	£390 per unit		£
Metal bonded porcelain crown	£345 per unit		£
Bonded metal/porcelain bridge	£330 per retainer £290 per pontic		£
Full metal crown	£330 per unit		£
All metal bridgework	£300 per retainer £305 per pontic		£
Zirconia crown	£425 per unit		£
Zirconia bridge	£425 per unit		£
Laboratory constructed adhesive bridge	£225 per retainer £235 per pontic		£
Laboratory constructed adhesive facing / veneer	£320 per unit		£
Permanent denture acrylic	£365 per denture		£
Permanent denture metal	£480 per denture		£
Temporary denture following tooth loss	£165 per incident		£
Laboratory made temporary bridge following tooth loss	£105 up to 3 units £30 per additional unit		£
Root canal treatment incisor	£165 per unit		£
Root canal treatment canine	£165 per unit		£
Root canal treatment premolar	£295 per unit		£
Root canal treatment molar	£370 per unit		£
Emergency & other treatment not specified	£460 per incident		£

Description of Accident / Injury :

Section 3 - Hospital Benefit

Please enclose a hospital discharge form

In normal circumstances payment will be made to the Insured Person (Patient)

Description of Treatment :

Location of Hospital :

From (Date & Time) :

To (Date & Time) :

Section 4 – Oral Cancer Benefit

Please enclose the full diagnosis from the Specialist

In normal circumstances payment will be made to the Insured Person (Patient)

Diagnosis :

Location of Hospital / Specialist :

Date of Diagnosis :

Data Protection Act (1998) – Use of your information

Information you supply may be used for the purposes of insurance administration by the insurer its associated companies and agents, by re-insurers and your intermediary. It may be disclosed to regulatory bodies for the purposes of monitoring and/or enforcing the insurer's compliance with any regulatory rules/codes. Your information may also be used for offering renewal, research and statistical purposes and crime prevention. It may be transferred to any country, including countries outside the European Economic Area for any of these purposes and for systems administration. In assessing claims made the insurer or its agents may undertake checks against publicly available information (such as electoral roll, county court judgements, bankruptcy or repossessions) Information may also be shared with other insurers either directly or via those acting for the insurer such as loss adjusters or investigators. With limited exceptions and on payment of the appropriate fee, you have the right to access and if necessary rectify information held about you.

In order to assess the terms of the insurance contract or administer claims which may arise, the insurer may need to collect data which the Data Protection Act defines as sensitive (such as medical history or criminal convictions) By proceeding with this claim you will signify your consent to such information being processed by the insurer or their agents.

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